

Office Use

Feedback from:

- Client or member of the public
 TSA worker
 Other _____

Date received: _____

Received by: _____

Matter forwarded to: _____

Contact details of person providing feedback:

Name: _____

Address: _____

Phone/Mobile: _____

Relevant notes: _____

Privacy Notice

As per the Privacy Act (1988) we collect your personal information to facilitate processing your feedback to us. For example, to record the detail of your feedback, undertake any investigation or action associated with your feedback and to provide you with information relating to the outcome of your feedback. Without the collection of this information we will not be able to adequately process your feedback and provide you information on the outcome.

Our detailed Privacy Policy can be accessed online at salvationarmy.org.au/privacy, or by contacting our Privacy Officer through writing to us at PO Box 479, Blackburn, VIC 3130. The policy includes information about how you may access and update the personal information we hold about you, details of how you can complain about a breach of the Australian Privacy Principles and details of how we will deal with your complaint.

By signing this Privacy Notice, you consent to the collection, use and disclosure of your information as set out above and as permitted by the Australian Privacy Principles.

Signed: _____

Name: _____

Date: _____



salvationarmy.org.au

Complaints, Suggestions & Compliments



Have your say...

- Speak to one of our workers,
- Fill in and lodge a feedback form with us, or
- Use our website.

Please give us an opportunity to improve.

